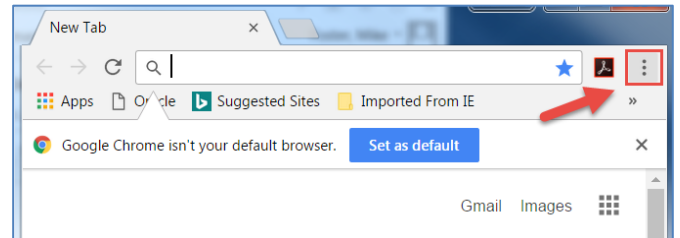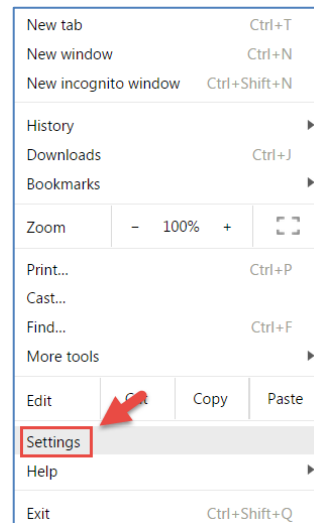# Google Chrome Security Settings for Use with smartVIEW

Overview: This Job Aid is for Google Chrome users who wish to use smartVIEW in Chrome and view documents without receiving error messages. This requires popups from smartVIEW to be allowed, and your internet cookies and cache may also need to be cleared.
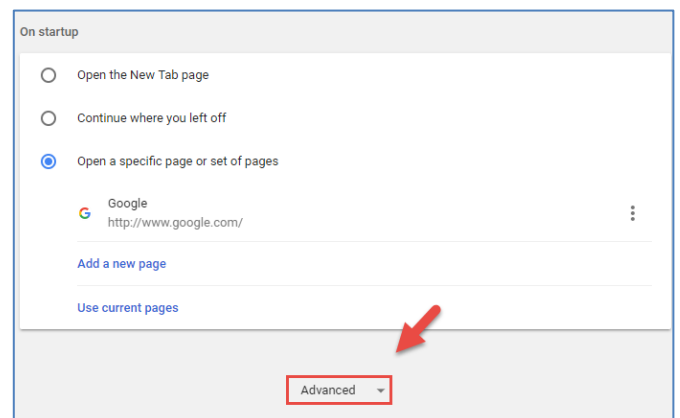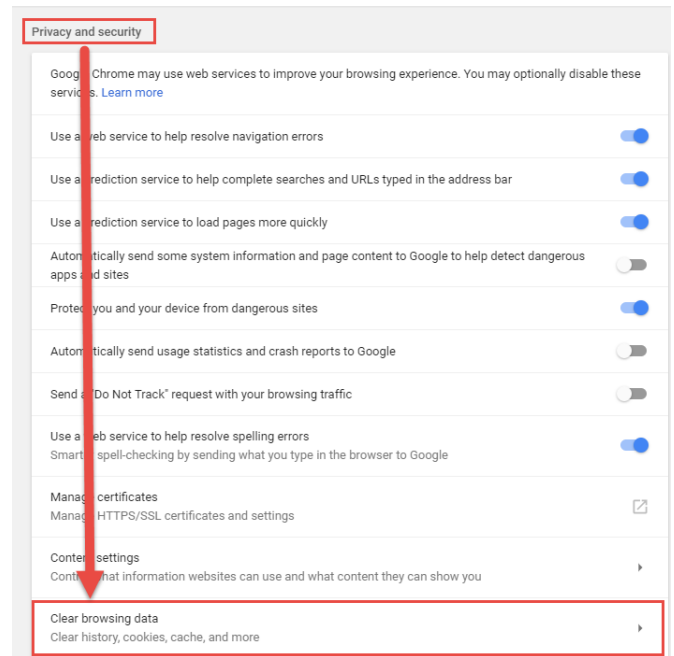
1. Open Google Chrome and click the ⋮ symbol.

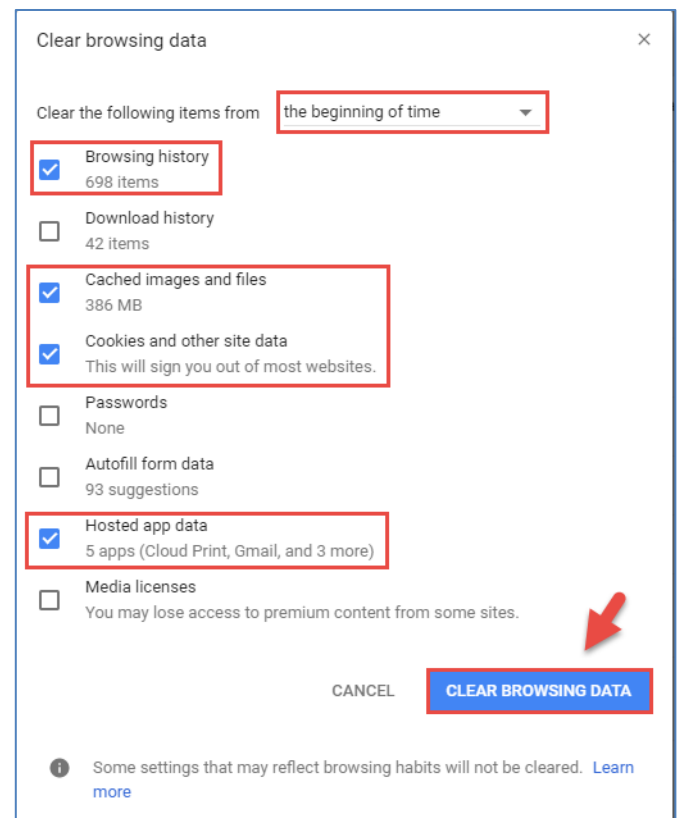2. Choose **Settings** from the menu.

3. Scroll to the bottom and click **Show advanced settings…**.

4. Under Privacy and Security, click **Clear browsing data**.

5. Make the selections shown to the right in the **Clear browsing data** window, and then click the **Clear Browsing Data** button.

Close and reopen Google Chrome for the changes to take effect. You will also need to **close and reopen** any smartPARSED documents for smartVIEW documents and links to open properly in Chrome.

Google Chrome Security Settings for Use with smartVIEW
Updated: 8/15/2017